

CAMBOURNE

Chris Lincoln
20 Kemmann Lane
Great Cambourne
Cambridge
CB3 6AT

23 August 2001

DC/tms/6083

Dear Chris

Bus Service – Cambourne

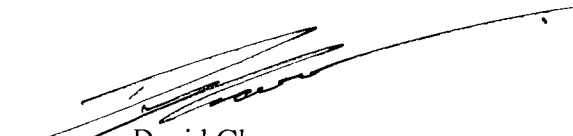
I have today met with Stagecoach and we discussed

- 1) Re-routing of service down the High Street in Great Cambourne
- 2) Re-routing of service to Lower Cambourne
- 3) Service to St. Neots
- 4) Their poor, infrequent service and use of old vehicles

Stagecoach have without reservation admitted their failings and have apologised. The old vehicles used on the Cambourne route will be replaced and the service improved. A representative of Stagecoach will contact you to arrange a meeting with the Residents Association to discuss the problems experienced and to outline their proposals on improving the service.

With residents assistance I will continue to log or monitor their service and then arrange further meetings with Stagecoach to discuss the level of improvement.

Yours sincerely



David Chare
Project Director

cc: R Hume
I Douglas